

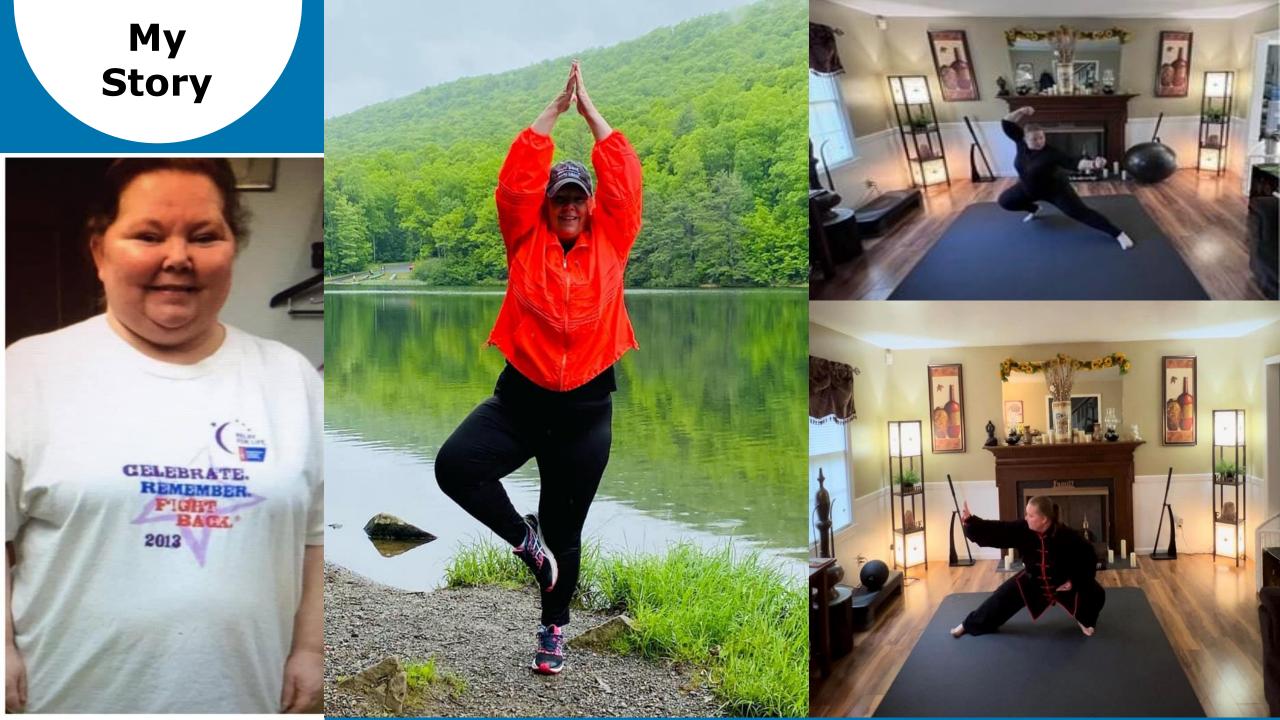


To equip participants with practical tools for identifying, understanding, and effectively managing stress in both personal and professional settings

To understand the difference between stress, burnout and compassion fatigue

To define self-care and how to implement it as part of a daily routine

To learn how to build resiliency in the workplace



THE COST OF STRESS

- > \$1 trillion in lost productivity
- > 1 million workers absent
- > \$300 billion in losses
- > 5 work hours weekly
- \$190 billion health care costs

Source: The American Institute of Stress (2024)

Key Terms

Stress

Stress is the body's natural response to challenging situations. It triggers a "fight or flight" reaction, releasing hormones like cortisol.

Burnout

Burnout is a syndrome conceptualized as resulting from chronic workplace stress that has not been successfully managed.

Compassion Fatigue- Secondary Trauma

Compassion fatigue is a term that describes the physical, emotional, and psychological impact of helping others — often through experiences of stress or trauma.

Key Terms

Resiliency

The capacity to withstand or to recover quickly from difficulties; toughness.

Self-Care

Self-care is the practice of individuals looking after their own health using the knowledge and information available to them.

Stressors

A stressor is a chemical or biological agent, environmental condition, external stimulus or an event seen as causing stress.

CAUSES OF STRESS

Short-Term

- * Time
- Quantity
- Preparation
- Arguments

Long-Term

- Work/Home Problems
- **❖ Financial**
- *** Illness**
- Grief/Loss

CAUSESof Burnout

- Workload
- Perceived Lack of Control
- Reward
- Community
- Fairness
- Values Mismatch



Source: Harvard Business Review, 2019

CAUSES of Compassion Fatigue



- Empathetic Engagement
- Trauma Exposure/Prior Trauma or Stress
- Lack of Boundaries
- High Mortality Rates
- Work Environment
- Long Term Exposure

SYMPTOMS

Mood Swings	Changes in Appetite	Chest Pain/ Heart Palpitations	DISEASES LINKED TO CHRONIC STRESS
Detachment/ Withdraw	Headaches/ Migraines	Sleep Disturbances	OBESITY*
Addiction	Digestive Issues	Tearful	HEART DISEASE*
Anxiety	Asthma Attacks	Grinding Teeth/ Jaw Pain	DIABETES*
Depression	Panic Attacks	Loss of Libido	ARTHRITIS
Dizziness/ Fainting	Blurred Vision	Muscle Tension	ADDICTION
Exhaustion	Sweating	Inflammation	HYPERTENSION*
Fatigue	Changes in Weight	Memory Issues	CANCER
Low Back Pain	Irritability	Skin Issues	STROKE
Poor Judgment	Hair Loss	Procrastination/ Neglect	METABOLIC SYNDROME

The 5 R's of Stress Management

Each **R** represents a different level of coping skills that can be used independently to cope with stressors, or combined into a comprehensive stress management plan.

1 2 3 4 5
Rethink Relax Release Reduce Reorganize



1

Change the way you think.

RETHINK

Rethink works by helping you change the way you think about potential stressors and your ability to cope with the threat, harm, and loss you associate with them.

The happiness of your life depends upon the quality of your thoughts.





2

Relax and Recharge!

RELAX

Relax works by putting your mind and body into a relaxed state that cancels out the stress response.

3

Create healthy habits.

RELEASE

Release works by getting rid of stressrelated muscle tension and nervous energy in healthy ways.







Cut back on the volume of stressors.

REDUCE

Reduce works by helping you cut back on the overall volume of stressors in your life and turn the remaining ones into challenges.



Develop a stressresistant lifestyle.

REORGANIZE

Reorganize works by helping you develop

a hardier, more stress-resistant lifestyle

by increasing your level of wellness

across all seven dimensions.





Building Resiliency in the Workplace

- ❖ Be authentic
- Find your calling
- Maintain perspective
- Manage your stress
- Work with colleagues
- Stay healthy
- Build networks



"The best day of your life if the one on which you decide your life is your own. No apologies or excuses. No one to rely on or blame. The gift is yours, it's an amazing journey and you alone are responsible for the quality of it."

—Bob Moawad



YouTube Videos:

National Institute of Mental Health

https://www.youtube.com/watch?v=Rlyge4jzeFg

National Institute of Mental Health

https://www.youtube.com/watch?v=sTpo1FuYQ9I

Humor Videos:

https://www.youtube.com/watch?v=gbU-4bF_pks

Websites:

https://www.heart.org/en/healthy-living/healthy-lifestyle/stress-management

https://healthy.ucdavis.edu/mental-emotional/resource-library/general/relaxation

https://www.apa.org/topics/healthy-workplaces/work-stress

https://my.clevelandclinic.org/health/treatments/6409-stress-management-and-emotional-health



THANKYOU!